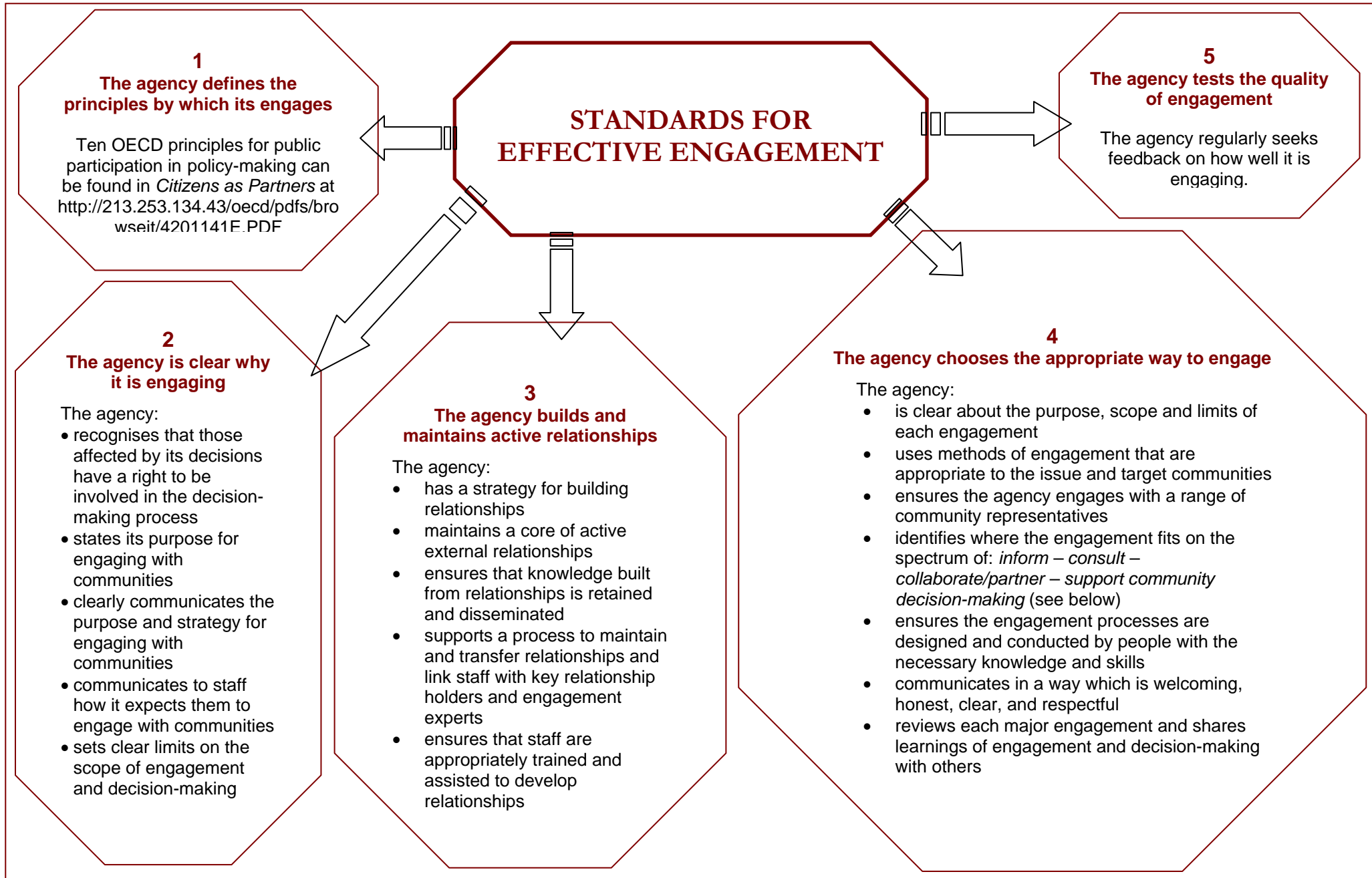


It's more than talk

Standards for Effective Engagement



EXTENDED DETAIL FOR LEVEL 4 OF THE STANDARDS: The agency chooses the appropriate way to engage

Information exchange	One-off consultation specific issues		Collaborative processes/ partnerships		Community decision-making	
	Consultation	Deliberative consultation	Collaborative processes	Partnerships	Decentralised decision-making	Devolved decision-making
<p>The agency:</p> <ul style="list-style-type: none"> - defines the issue - provides communities with balanced and objective information to assist them in understanding the problems, alternatives and/or solutions - initiates the provision of information as well as reacting to community requests - uses simple, clear and appropriate language - provides information appropriate for the audience 	<p>The agency:</p> <ul style="list-style-type: none"> - defines the issue - is clear that the purpose is to obtain feedback on the information presented - is clear how the feedback is to be taken into account - sets the limits of the community's influence on decision-making - keeps the community informed - listens to and acknowledges community concerns - provides feedback on how the community input has influenced the decision 	<p>The agency:</p> <ul style="list-style-type: none"> - defines the issue - uses deliberative methods to obtain community feedback on the information presented - ensures community concerns and aspirations are understood and considered - sets the limits of the community's influence on decision-making - provides feedback on how community input has influenced the decision 	<p>The agency and community:</p> <ul style="list-style-type: none"> - jointly define and frame the issue - work together on each aspect of the decision-making, including the development of alternatives and the identification of the preferred solution - agree how their respective input will influence decision-making <p>The agency:</p> <ul style="list-style-type: none"> - is open about any limits on the scope of decision making 	<p>The agency and community:</p> <ul style="list-style-type: none"> - jointly define the issue - work together to achieve shared goals - share information, governance, risks, resources and rewards - use a formal process for managing the project and joint decision-making - keep one another informed - agree how their respective input will influence decision-making 	<p>The agency:</p> <ul style="list-style-type: none"> - defines the issue. - defines the limits on the scope of decision-making by the community - commits to implementing the decisions - provides support and resources to enable the community to develop appropriate responses - provides feedback to the community on their decisions 	<p>The community:</p> <ul style="list-style-type: none"> - defines the issue. <p>The agency:</p> <ul style="list-style-type: none"> - recognises that final decision-making is in the hands of the community - does not control the scope of decision-making - provides support and resources to enable the community to develop appropriate responses - may provide feedback to the community on their decisions

Note: These Standards are proposed for your consideration. You are welcome to send feedback to ocvs@msd.govt.nz.