



Office for the Community
& Voluntary Sector

Tari mō te Rāngai ā-Hapori, ā-Tūao

Administered by the Ministry of Social Development

*Strengthening
the community-government
relationship*

“Funding for results – Part 1”

Good practice in action
seminar series

October update

October 2005

Funding for results – Part 1

Enrol for the third seminar

On 11 November 2005, the Office for the Community and Voluntary Sector (OCVS) will present a seminar on public sector funding of the community and voluntary sector.

This seminar is the third and final event for 2005 and promotes the sharing of information and good practice between government agencies. These interactive seminars are designed to strengthen government's relationship with community and voluntary organisations.

In other words, what is good practice and why.

What is good funding practice?

The third event in the seminar series will build on the fundamental expectations of government agencies when funding NGOs. First, the Office of the Auditor General will clarify the Auditor General's expectations. Two case studies will then be presented by the Ministry of Health (Public Health Directorate) and the Bay of Plenty District Health Board. The case studies will then form the basis of the workshops. The seminar will conclude with a presentation (speaker TBC) to draw together the lessons learned and provide a link to a second "funding" seminar to be held in 2006.

What drives this programme?

Major government outcomes cannot be delivered by one agency alone. In 2001, the Prime Minister and Minister for the Community and Voluntary Sector signed the *Statement of Government Intentions for an Improved Community-Government Relationship*. The *Statement* makes a commitment to government agencies prioritising “working together, breaking down ‘silos’ and establishing co-ordinated, intersectoral policies and programmes.” There is an expectation, therefore, that the *Statement’s* commitments will be reflected at the highest levels of agency planning.

The programme is designed to assist your agency to meet Government’s commitment to the relationship as well as to assist agencies in their own relationships.


The *Statement* is also a partner document to the *Government Policy on Volunteering*.

You can access both documents online at:

<http://www.msd.govt.nz/documents/work-areas/sector-policy/community-and-government/govtstatementintent.pdf>

<http://www.msd.govt.nz/work-areas/communities-hapu-iwi/volunteering/policy.html>

The programme provides a major opportunity for government agencies to promote working together and to learn from each other.



Government funders are compelled to ensure that public money is spent wisely and for the purpose it was provided. Working with NGOs to overcome difficult social problems may require a range of funding approaches. Recently, there have been some very public instances of unsuccessful NGO funding arrangements. This has sharpened the public sector's focus on issues of accountability.

“These spectacular failures of accountability show the size of the gap between expectation and reality as to what happens when things go wrong – in particular, who is to be held accountable (the NGO provider, or the funding department), how (whether through public or common law remedy), and by whom (eg by the funding department or the NGO's own stakeholders)” *Pilgrim, C. & Buchanan, R. (2004). Risk-based approaches to contracts between government and non-government organisations: the place of internal audit.*

Keynote presentations theme

Funding for results

Friday 11 November 2005 10:00am to 3:30pm

Venue: The Overseas Terminal, Oriental Bay, Wellington

Office of the Auditor-General – Expectations of the Auditor-General

COLLEEN PILGRIM, Sector Manager, Office of the Auditor-General

Government funding is accompanied by expectations of transparency and accountability, and the best use of public money. A collaborative approach does not, on its own, ensure either transparency or accountability, and there are tensions between collaboration and mutual trust, and control. Contracting can provide a robust means of specifying and enforcing service delivery by third parties. But the establishment, monitoring and enforcement of contractual obligations is costly and resource intensive, and requires skill and persistence. This presentation will present perspectives from the Auditor-General on transparency and accountability.



Office of the Controller and Auditor-General

Bay of Plenty District Health Board – Strategic Funding – Palliative Care Services, a case study in co-operation

Dr SHARON KLETCHKO, Director of Planning & Service Development,
Planning & Funding Group, Bay of Plenty District Health Board

FAYE RYAN, Manager, Population Health Improvement, Bay of Plenty District Health Board.

In March 2003, the Bay of Plenty District Health Board set out to change the behaviour of palliative care providers to ensure that services met local population needs. This case study will outline the role of strategic funding through contracting in changing provider behaviour. Key features of this study are the ways in which evidence-based policy development, needs-based planning and 'social-capital building' methodologies were applied. A critical element to be addressed was the competitive behaviour between providers in a contestable funding environment and the impact of that behaviour on the provision of services.



Ministry of Health – The Ngā Puna Wai o Hokianga pilot project – a ‘hands off’ approach to collaboration

DR MICHAEL TAYLOR – Senior Adviser (Environment Team), Environmental Health, Communicable Disease & Environmental Health Policy, Public Health Directorate, Ministry of Health

JEFF FOOTE, Senior Systems Scientist, ESR (Christchurch)

MIKE ANDERSON and **MARYANNE MARINO**, Whirinaki Water Board.

Following the 1999 Hokianga floods, the Ministry of Health funded the Ngā Puna Wai o Hokianga (safe drinking water) pilot project to restore damaged marae drinking-water supplies. The Ministry of Health devolved funding to Hauora Hokianga, (the Hokianga Health Trust), which collaborated with interested hapū including hapū from Whirinaki.

Between 2001 and 2003, Hauora Hokianga and the Whirinaki Māori Committee (WMC), supported

by ESR, undertook a collaborative evaluation of the Ngā Puna Wai o Hokianga pilot project using the Whirinaki community water supply as a case study. This case study is notable due to two key features. First, the management contract was devolved from Hauora Hokianga to WMC in the design and construction of their community water supply. Secondly, the pilot project was used by WMC to create much-needed opportunities for employment within their community.

This presentation will examine the strengths and weaknesses

Who should attend?

of the Ngā Puna Wai o Hokianga pilot project from the perspectives of Hauora Hokianga and WMC. It will consider what can be achieved when Māori communities are meaningfully involved in planning for the future of their communities, and what role central government might play in working with hapū to achieve shared outcomes.



Senior managers, planners, policy designers and programme delivery staff. The seminars are designed to meet the needs of participants.

Each seminar will include a senior managers' workshop grouping and address the rationale for a relationship in policy development and service planning.

RSVP now

To help us with planning, please let us know who will be attending from your agency by contacting Hugh Lawrence, phone 916 3987, email: hugh.lawrence002@msd.govt.nz

Seminar summaries available

Summaries of the first two seminars, held on 22 April and 24 June, are posted on the OCVS website on improving participation of the community and voluntary sector: www.goodpracticeparticipate.govt.nz

Notes and presentations on today's seminar will also be posted on the OCVS website on improving funding practice: www.goodpracticefunding.govt.nz

Participants at today's seminar will be notified directly when the seminar summary is available. If you weren't there and would like to be kept informed, email: hugh.lawrence002@msd.govt.nz

Looking ahead to 2006

Three events are planned

Possible topics include:

- building government agency capability – how to address the training of public servants to work with community and voluntary sector organisations
- what volunteers can do for you – applying the Government Policy on Volunteering and understanding how voluntary input is valued in economic terms*
- 'Funding for Results' – Part 2.

* Suzanne Snively's recent study *Value Added by Voluntary Agencies: the VAVA Project* is a valuable contribution to the debate on this subject. It can be downloaded from http://www.nzfwo.org.nz/files/file/VAVAO_overview_report.pdf

